



Scanner Deployment Made Easy

...because we built it for you

Allow **Superior Press** to eliminate your RDC pain



RDC SCANNER DEPLOYMENT SERVICES

18 Unique and Critical Elements

- 1. Hardware Procurement & Fulfillment representing multiple product lines
- 2. Branded Online Order Entry System with 24/7 order details access
- 3. Dedicated 800# with a Client Support Team
- 4. Multiple Billing Options
- 5. Hardware Purchase or Lease Options offered to your clients
- 6. Welcome Kit Materials
- 7. Hardware Refresh & Revenue Share Programs
- 8. Warranty Activation, Management and Tracking
- 9. Same Day Shipping
- 10. Supply Order Desk for supplies, consumables and replacement parts
- 11. UPS World Ship system integration for address verification and order tracking
- 12. Online Return Material Authorization (RMA) process for hardware issues
- 13. On-going Maintenance and Repair Services
- 14. Client Facing eCommerce Solution
- 15. Upgrade Fulfillment
- 16. Comprehensive Reporting including program and client activity details
- 17. Sales Tax Collection and Remittance
- 18. Personalized Service with 100% SLA Fulfillment